

U S GOVERNMENT
 US COAST GUARD
 44 HAMILTON RD
 YORKTOWN VA 23690

According to the EPA, water leaking at a rate of 1 drip per second can waste up to 1,661 gallons of water over the course of a year, and waste up to \$35 in bills. Fixing drips is a cost-effective and easy way to save energy. Be energySMART! Visit virginianaturalgas.com to learn more.

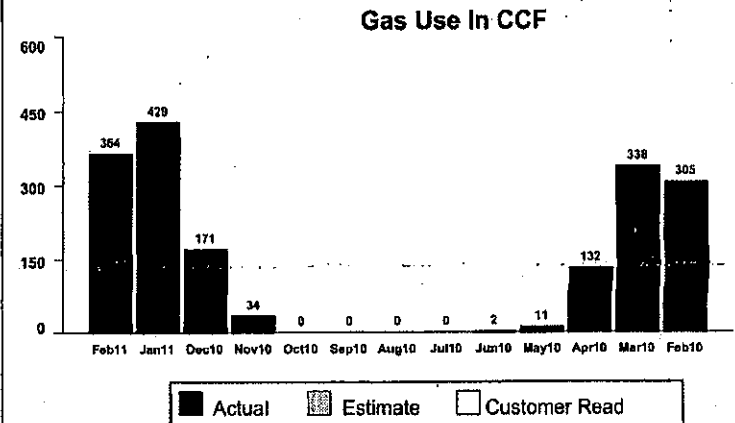
Account Number 8699448450 **Billing Date** Feb 03, 2011 **Next Meter Reading** Mar 04, 2011 **Next Billing Date** Mar 07, 2011
 Visit our Web site at www.virginianaturalgas.com
 If you have any questions call 1-866-229-3578

Credits and Charges Since Your Last Bill:
 Outstanding Balance \$373.22
 Payments Received - Thank You \$373.22 CR

Current Charges
General Service
 Delivery \$82.77
 Gas Supply \$246.70
 Sales/Use Tax Recovery \$0.10
Total Current Charges \$329.57
Total Account Balance \$329.57

WNA factor is -.033073 per ccf.
 WNA amount included in charges \$ -12.04.
 Base use is 0.028 CCFs.

MONTHLY USAGE COMPARISON
 Heating Degree Days for 2010 2011 NORMAL
 This Billing Period 739 820 686



Billing Period and Meter Readings

| Date | Read Type | Reading |
|-----------------------------|---------------|------------|
| Feb 1 2011 | Actual | 3072 |
| Jan 4 2011 | Actual | 2708 |
| CCF used in 28 days: | | 364 |
| Meter Number | 295488 | |

For Gas Leaks, Call 1-877-572-3342

Please Pay By Feb 28, 2011 To Avoid A Late Charge of 1.5% Per Month

Add \$1, \$2, \$5, \$10, \$15, or \$20 to your monthly payment to help a neighbor through EnergyShare. If you'd like to pay ahead on your bill, be sure you're adding an amount different from those noted as these amounts will automatically apply to EnergyShare.

Be energySMART! Save money, save energy and do your part for the environment. Learn how at virginianaturalgas.com/energysmart.

Virginia Natural Gas™
 P. O. Box 4569 Location 6250 Atlanta, GA 30302-4569

| | |
|------------------------------|--|
| PREVIOUS BALANCE | \$0.00 |
| Total Current Charges | \$329.57 |
| Total Account Balance | \$329.57 Please Pay By Feb 28, 2011 |
| Account No. 8699448450 | Amount Enclosed |

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 U S GOVERNMENT
 US COAST GUARD
 USCG FINANCE CNTR
 PO BOX 4109
 CHESAPEAKE VA 23327-4109

VIRGINIA NATURAL GAS
 PO BOX 70840
 CHARLOTTE NC 28272-0840

Please make checks payable to Virginia Natural Gas and return with this coupon. Thank You.

Schedule 10
LARGE GENERAL SERVICE

I. APPLICABILITY

This schedule is applicable only to Customers electing to receive 500 kW or more of Electricity Supply Service and Electric Delivery Service from the Company.

II. AVAILABILITY

This schedule is not available at a location until such time that the Company has installed all necessary metering equipment.

III. 30-DAY VARIABLE RATE

A. Distribution Service Charges

1. Basic Customer Charge

Basic Customer Charge \$131.00 per billing month.

2. Plus Distribution Demand Charge

a. Primary Voltage Customer

| | | |
|--------------------------------------|---|----------------|
| First 5000 kW of Distribution Demand | @ | \$1.000 per kW |
| Additional kW of Distribution Demand | @ | \$0.755 per kW |

b. Secondary Voltage Customer

| | | |
|-------------------------------|---|----------------|
| All kW of Distribution Demand | @ | \$2.120 per kW |
|-------------------------------|---|----------------|

B. Electricity Supply (ES) Service Charges

1. Electricity Supply Contract Demand Charge

| | | |
|---------------------------|---|------------------|
| All kW of Contract Demand | @ | (\$0.078) per kW |
|---------------------------|---|------------------|

2. Plus Generation Adjustment Demand Charge

a. Primary Voltage Customer

| | | |
|-------------------------|---|------------------|
| First 5000 kW of Demand | @ | (\$0.421) per kW |
| Additional kW of Demand | @ | (\$0.318) per kW |

b. Secondary Voltage Customer

| | | |
|------------------|---|------------------|
| All kW of Demand | @ | (\$0.640) per kW |
|------------------|---|------------------|

(Continued)

Schedule 10
LARGE GENERAL SERVICE

(Continued)

III. 30-DAY VARIABLE RATE (Continued)

B. Electricity Supply (ES) Service Charges (Continued)

3. Plus Generation kWh Charge

All ES kWh will be categorized according to the following table and billed at the rates specified.

a. For the period May 1 through September 30:

| <u>Day Classification</u> | <u>On-Peak Period</u> | <u>On-Peak Rate Per ES kWh</u> | <u>Off-Peak Rate Per ES kWh</u> |
|---------------------------|-----------------------|--------------------------------|---------------------------------|
| A | 11 a.m.- 9 p.m. | 25.678¢ | 2.859¢ |
| B | 11 a.m.- 9 p.m. | 2.190¢ | 1.425¢ |
| C | 7 a.m.- 10 p.m. | 1.425¢ | 0.974¢ |

b. For the period October 1 through April 30:

| <u>Day Classification</u> | <u>On-Peak Period</u> | <u>On-Peak Rate Per ES kWh</u> | <u>Off-Peak Rate Per ES kWh</u> |
|---------------------------|----------------------------------|--------------------------------|---------------------------------|
| A | 6 a.m.- noon & 5 p.m.- 9 p.m. | 25.678¢ | 3.308¢ |
| B | 6 a.m.-noon & 5 p.m.- 9 p.m. | 2.190¢ | 1.528¢ |
| C | 6 a.m.-noon & 5 p.m.- 9 p.m. | 1.528¢ | 1.191¢ |

(NOTE: Classification A will apply for no more than 28 days during any calendar year, and classification C will apply for no less than 60 days during any calendar year.)

(Continued)

Schedule 10
LARGE GENERAL SERVICE

(Continued)

III. 30-DAY VARIABLE RATE (Continued)

B. Electricity Supply (ES) Service Charges (Continued)

4. Each Electricity Supply kilowatt-hour is subject to all applicable riders, included in the Exhibit of Applicable Riders.
5. Each kW of Electricity Supply Contract Demand is subject to all applicable riders, included in the Exhibit of Applicable Riders.

C. The minimum charge shall be such as may be contracted for.

IV. NOTIFICATION OF DAY CLASSIFICATION

The Generation kWh Charge day classification for each day will be determined by the Company and will be available via a toll-free telephone number after 5 p.m. the preceding day. Should the Company fail to make its determination by 5 p.m., the classification shall default to "C."

V. DETERMINATION OF DISTRIBUTION DEMAND

The Distribution Demand shall be billed only where the service voltage is less than 69 kV. Service voltage is defined as the voltage associated with facilities which the Company would normally provide for the service required by the Customer. The kW of demand billed under III.A.2. shall be the Electricity Supply Contract Demand.

VI. DETERMINATION OF ELECTRICITY SUPPLY PEAK DEMAND AND ELECTRICITY SUPPLY CONTRACT DEMAND

A. The Company may install metering equipment necessary to determine both the average kW demand during a 30-minute interval and the average kVA demand during a 30-minute interval. The Electricity Supply Peak Demand for the current billing month shall be the higher of:

1. The highest average kW demand measured during the current billing month, or
2. 85% of the highest average kVA demand measured during the current billing month.

(Continued)

Schedule 10
LARGE GENERAL SERVICE

(Continued)

VI. DETERMINATION OF ELECTRICITY SUPPLY PEAK DEMAND AND ELECTRICITY SUPPLY CONTRACT DEMAND (Continued)

- B. The Electricity Supply Contract Demand shall be the maximum demand the Company is to supply, but not less than 500 kW. In the event that the Electricity Supply Peak Demand determined for the current billing month exceeds the Electricity Supply Contract Demand, the Electricity Supply Contract Demand shall be increased by such excess demand.

VII. DETERMINATION OF ELECTRICITY SUPPLY ADJUSTMENT DEMAND

This credit is required in order to achieve customer bill neutrality, arising from changes to the Distribution Demand Charge, while maintaining the overall capped rates. The kW of demand billed under Paragraph III.B.2. shall be the Distribution Demand determined under Paragraph V.

VIII. METER READING AND BILLING

- A. The Company may require that the Customer provide the Company with access to the Customer's telephone service so that the Company may communicate with its metering equipment.
- B. When the actual number of days between meter readings is more or less than 30 days, the Basic Customer Charge, the Distribution Demand Charge, the Electricity Supply Contract Demand Charge, the Generation Adjustment Demand Charge, and the minimum charge of the 30-day variable rate will each be multiplied by the actual number of days in the billing period and divided by 30.

IX. SERVICE AVAILABLE

Normally the Company will supply the equipment necessary and will deliver to the Customer, in accordance with the Company's applicable Terms and Conditions at one Delivery Point mutually satisfactory to the Customer and the Company, 60 cycle alternating current electricity of the phase and voltage desired by the Customer at said Delivery Point, provided electricity of the phase and voltage desired by the Customer is available generally in the area in which electricity is desired.

(Continued)

Schedule 10
LARGE GENERAL SERVICE

(Continued)

X. PARALLEL OPERATION SERVICE

A Customer operating an electric power plant in parallel with the Company's facilities may elect service under this schedule provided that suitable relays and protective equipment are furnished, installed, and maintained at the Customer's expense in accordance with specifications furnished by the Company. The relays and protection equipment shall be subject, at all reasonable times, to inspection by the Company's authorized representative.

XI. TERM OF CONTRACT

The term of contract for the purchase of electricity under this schedule shall be such as may be mutually agreed upon, but for not less than one year. The minimum term of applicability for this schedule shall be for one year, continuing thereafter for one-year terms unless either party provides sixty days written notice of termination prior to the end of any term. During the minimum term of applicability, the Customer may be billed under the corresponding Unbundled Rate Schedule, Schedule 10U, if applicable.