

RAPIDGate-Enterprise™ Option *Providing Multi-Facility Access* **FAQs**

What is the *RAPIDGate-Enterprise™ Option*?

The *RAPIDGate-Enterprise Option* allows a company and its employees to access multiple *RAPIDGate* installations using a single *RAPIDGate* account and credential.* Once a company is participating at its first *RAPIDGate* installation, it can initiate access authorization at other *RAPIDGate* installations simply by calling the *RAPIDGate* Program at 1-877-*RAPIDGate*. Once a company and its employees are registered as *RAPIDGate-Enterprise* they will have the convenience and simplicity of using one credential to access multiple installations.

Which *RAPIDGate* installations are available with the *RAPIDGate-Enterprise Option*?

The *RAPIDGate-Enterprise Option* is currently available at the following installations:

- Aberdeen Proving Ground, Aberdeen, MD
- Acoustic Research Detachment, Bayview, ID
- Andersen Air Force Base, Guam
- Detroit Arsenal, Warren, MI
- Fort Bliss, El Paso, TX
- Fort Bragg, Fayetteville, NC
- Fort Buchanan, Fort Buchanan, Puerto Rico
- Fort Carson, Colorado Springs, CO
- Fort Drum, Watertown, NY
- Fort Lee, Hopewell, VA
- Fort Leonard Wood, Rolla, MO
- Fort McCoy, Sparta, WI
- Fort Polk, Leesville, LA
- Fort Riley, Kansas City, KS
- Joint Base Anacostia Bolling (JBAB), Washington D.C.
- Joint Base Lewis-McChord, Dupont, WA
- Joint Base Pearl Harbor-Hickam, Oahu, HI
- Joint Expeditionary Base Little Creek/Ft Story (JEB), Virginia Beach, VA
- Marine Corps Base Camp Pendleton, Oceanside, CA

- Marine Corps Recruit Depot, San Diego, CA
- NASA Jet Propulsion Labs, Pasadena, CA
- NASA White Sands Test Facility, Las Cruces, NM
- Naval Air Facility El Centro, El Centro, CA
- Naval Air Station Corpus Christi, Corpus Christi, TX
- Naval Air Station Fallon, Fallon, NV
- Naval Air Station Fort Worth Joint Reserve Base, Fort Worth, TX
- Naval Air Station Jacksonville, Jacksonville, FL
- Naval Air Station JRB New Orleans, New Orleans, LA
- Naval Air Station Key West, Key West, FL
- Naval Air Station Kingsville, Kingsville, TX
- Naval Air Station Lemoore, Lemoore, CA
- Naval Air Station Meridian, Meridian, MS
- Naval Air Station Oceana, Virginia Beach, VA
- Naval Air Station Patuxent River, Patuxent, MD
- Naval Air Station Pensacola, Pensacola, FL
- Naval Air Station Whidbey Island, Oak Harbor, WA
- Naval Air Station Whiting Field, Milton, FL
- Naval Air Weapons Station China Lake, Ridgecrest, CA
- Naval Base Coronado, Coronado, CA
- Naval Base Guam, Guam
- Naval Base Kitsap, Bremerton, WA
- Naval Base Point Loma, Point Loma, CA
- Naval Base San Diego, San Diego, CA
- Naval Base Ventura County, Ventura, CA
- Naval Construction Battalion Center Gulfport, Gulfport, MS
- Naval Magazine Indian Island, Port Hadlock, WA
- Naval Station Everett, Everett, WA
- Naval Station Great Lakes, North Chicago, IL
- Naval Station Mayport, Mayport, FL
- Naval Station Newport, Newport, RI
- Naval Station Norfolk, Norfolk, VA
- Naval Support Activity Annapolis, Annapolis, MD
- Naval Support Activity Bethesda, Bethesda, MD
- Naval Support Activity Crane, Crane, IN
- Naval Support Activity Hampton Roads - NW Annex, Norfolk, VA
- Naval Support Activity Hampton Roads-NMC Portsmouth, Norfolk, VA
- Naval Support Activity Mechanicsburg, Mechanicsburg, PA

- Naval Support Activity Mid-South, Millington, TN
- Naval Support Activity Monterey, Monterey, CA
- Naval Support Activity Orlando, Orlando, FL
- Naval Support Activity Panama City, Panama City, FL
- Naval Support Activity Philadelphia, Philadelphia, PA
- Naval Support Activity Saratoga Springs, Saratoga Springs, NJ
- Naval Support Activity South Potomac, Dahlgren, VA
- Naval Support Facility Arlington Annex, Washington, DC
- Naval Support Facility Carderock, Washington, DC
- Naval Support Facility Naval Observatory, Washington, DC
- Naval Support Facility Naval Research Lab, Washington, DC
- Naval Support Facility Potomac Annex, Washington, DC
- Naval Weapons Station Earle, Colts Neck, NJ
- Naval Weapons Station Seal Beach Detachment Norco, Corona, CA
- Naval Weapons Station Seal Beach Detachment, Fallbrook, CA
- Naval Weapons Station Seal Beach, Seal Beach, CA
- Naval Weapons Station Yorktown-Cheatham Annex, Yorktown, VA
- Norfolk Naval Shipyard, Portsmouth, VA
- Pacific Missile Range Facility, Kauai, HI
- Portsmouth Naval Shipyard, Kittery, ME
- Rock Island Arsenal, Moline, IL
- Submarine Base Kings Bay, Kings Bay, GA
- Submarine Base New London, New London, CT
- United States Coast Guard Headquarters, Washington, DC
- United States Coast Guard Sand Island, Honolulu, HI
- United States Army Garrison HI, Honolulu, HI
- Washington Navy Yard, Washington, DC
- White Sands Missile Range, Alamogordo, NM

The list of active *RAPIDGate* installations continues to grow. Call 1-877-*RAPIDGate* for a current list of eligible installations.

How much does the *RAPIDGate-Enterprise Option* cost?

With the *RAPIDGate-Enterprise Option*, a company pays \$199 to enroll at its first installation and \$159 for each employee. If you would like to add access to additional installations your company will need to fill out an enrollment form and pay the *RAPIDGate-Enterprise Option* fee of \$50 for the company and \$40 for each of the employees. Any additional installations that your company or

currently registered employees need access to will be added at no additional charge.**

These fees provide access until the company's renewal date. **The renewal date for adding a new installation is determined by your primary facility's renewal date.** For example, if the renewal date for your primary installation is in January and you add the *RAPIDGate-Enterprise Option* in September, you will have to pay the *RAPIDGate-Enterprise* renewal fee again in January when you renew your primary facility.

Costs Per Installation	Installation 1 (primary)	Cost Of <i>RAPIDGate-Enterprise Option</i>
Company Enrollment	\$199	\$50
Employee Registration	\$159	\$40

Why is the *RAPIDGate-Enterprise Option* good for companies enrolled in the *RAPIDGate Program*?

The use of the *RAPIDGate* credential saves employees time, which saves the company money, delivers better customer service, and gets more work done. However, use of the *RAPIDGate* credential at more than one installation multiplies the benefits and increases your return on investment (ROI). The company and employee get the same level of benefits for each additional installation at a fraction of the price. In addition, authorized employees have the convenience and simplicity of using one credential to access multiple installations.

How can a company sign up for the *RAPIDGate- Enterprise Option*?

Your will need to fill out an enrollment form for each additional installation. Your company will also need to be approved by each of the installations you would like to add. Please call a Customer Service Representative to initiate the enrollment process.

How long does it take to get multi-facility access through the *RAPIDGate-Enterprise Option*?

Unlike your initial *RAPIDGate* registration which requires time for background screens and credential manufacturing, the *RAPIDGate-Enterprise* access is added as soon as the company is approved by the installation.

How do I register my company's employees in the *RAPIDGate Program*?

Your company must be enrolled at the installation before your employees can register. To register employees in the *RAPIDGate* Program, simply instruct those who require access to the installation to go to a Self-Service Registration Station located at the installation where your company is currently enrolled. They will need your *RAPIDGate* Company Code as well as a current address, phone number, date of birth, and Social Security number for identity proofing and background checks.

How do I register my employees for access to multiple installations?

If your employee(s) already have a *RAPIDGate* Credential, they do not have to register again. Your company must be enrolled at the installation before your employees can be added to the installation in question. Once your company is enrolled at the installation and the employee has a *RAPIDGate* Credential, you just need to call or email us to add those employees to additional installations.

The *RAPIDGate* Program is a registered trademark of Eid Passport, Inc. The *RAPIDGate* Program contains products and services subject to U.S. Patent No. 6,779,721.

*Some installations may require an additional Credential

**Enrollment forms and approval from the installation still applies

Please Note: The *RAPIDGate*-Enterprise Option is not available to *RAPIDGate*-90 participants.